# Illinois Society for Healthcare Marketing and Public Relations Governing Guidelines

#### Introduction

The Illinois Society for Healthcare Marketing and Public Relations (ISHMPR) began in 1973 as a steering committee comprised of one public relations practitioner from each of the nine regions of the Illinois Hospital Association (IHA). Marketing professionals were formally included in the Society's membership beginning in 1987. Today, the Society is made up of professional healthcare communicators from a variety of disciplines. ISHMPR provides comprehensive opportunities for the professional growth and development of its members.

# **ARTICLE I -- NAME**

**Section 1.** - The name of this organization shall be the Illinois Society for Healthcare Marketing and Public Relations (ISHMPR).

**Section 2.** - The Illinois Society for Healthcare Marketing and Public Relations shall be an affiliate group of the Illinois Health and Hospital Association.

**Section 3.** – ISHMPR's President shall maintain a liaison with the national Society for Healthcare Strategy and Market Development (SHSMD) as a Chapter Member.

# **ARTICLE II - MISSION**

The Illinois Society for Healthcare Marketing and Public Relations is committed to advancing healthcare marketing and communications, public relations and related disciplines by providing networking and knowledge sharing between healthcare marketing and communications professionals.

# **ARTICLE III - VISION**

The Illinois Society for Healthcare Marketing and Public Relations will provide visionary leadership for healthcare marketing, communications and public initiatives within the network of healthcare organizations and partners across Illinois.

#### **ARTICLE IV - PHILOSOPHY**

**Section 1.** - ISHMPR will be one statewide organization affiliated with the Illinois Health and Hospital Association for the purpose of furthering development of healthcare marketing, communications, public relations and related disciplines.

**Section 2.** - ISHMPR will provide opportunities for professional growth through education, networking and collaborative initiatives.

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**Section 3.** - ISHMPR will sustain an environment and structure to reflect the diversity of geography, community and membership.

**Section 4.** - ISHMPR will be an evolving organization, which embraces change, vision, creativity and leadership.

**Section 5.** - ISHMPR will serve as a catalyst to further the positioning of Illinois hospitals and health systems as community leaders by providing its members with resource development and expertise.

### **ARTICLE V - Membership and Dues**

**Section 1.** - The Illinois Society for Healthcare Marketing and Public Relations will provide equal opportunity for membership and board participation without regard to race, religion, color, creed or national origin, gender, marital status, sexual orientation, age or disabilities to all persons otherwise qualified. ISHMPR shall assure a work and meeting environment free from discrimination.

Section 2. - Active membership is open to persons employed or recognized by the administration of a health care organization as having continuing responsibilities for marketing, communications, public relations and related activities within their organization. Active members are entitled to serve on and chair a committee, make motions and vote on ISHMPR issues, hold office, receive membership mailings and communications, access "for members only" information, attend educational forums and membership meetings.

**Section 3.** - *Associate membership* is open to healthcare marketing and public relations industry representatives who play a support role in the delivery of healthcare marketing, communications and public relations services. As examples, but not limited to, allied agencies, public relations and/or advertising agencies with a hospital or health client, and professional organizations related to healthcare. Associate members are entitled to serve on and chair a committee, make motions and vote on ISHMPR issues, hold office, receive membership mailings and communications, access "for members only" information, attend educational forums and membership meetings.

Section 4. - *Courtesy membership* is open to retired healthcare marketing, communications and public relations professionals who are no longer active in their positions, but retain an interest in the Society's activities. Courtesy members are entitled to receive ISHMPR mailings and communications, access "for members only" information, and attend educational forums and membership meetings.

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Section 5. Student membership is open to current college students at a rate of \$25/year.

**Section 6.** Other membership applications not addressed in this definition will be acted upon by the ISHMPR Board of Directors on an individual basis.

**Section 7.** - Membership dues will be paid before June 1. Dues amounts for each level of membership will be set annually by the Board of Directors and announced each year at the ISHMPR Annual Business Meeting.

**Section 8.** - For membership purposes, a recognized healthcare facility is defined as one offering a continuum of care to Illinois communities. That includes, but is not limited to, hospitals, nursing homes, hospice, home care, rehab facilities and other related healthcare organizations.

#### **ARTICLE VI - APPOINTMENT OF LEADERS**

**Section 1.** - The Illinois Society for Healthcare Marketing and Public Relations shall be governed by one statewide Board of Directors, comprised of 11 individuals appointed by the ISHMPR Nominating Committee and confirmed by a two-thirds majority of voting members at the Annual Business Meeting, either in person or by proxy. Also serving on the Board of Directors in a support role shall be an IHA staff liaison, serving Ex-Officio and appointed by the President of the Illinois Health and Hospital Association. Members of the Board must be affiliated with (or employed by) an Illinois healthcare or supporting vendor organization and will be selected based on their capacity to represent and provide support to the Board and ISHMPR members.

**Section 2.** - The Board of Directors shall include the following offices: President; Vice President; and Immediate Past President. Each will serve one, two-year term, with the Immediate Past President retiring from the Board as the President leaves office. Officers may succeed themselves, but may not serve two consecutive terms in the same office.

A board member is able to serve on the board for no more than 12 consecutive years. Upon reaching this term limit or resignation, ISHMPR members in good standing can rejoin the board if elected by the membership after a 2 year hiatus. If a board member, including executive positions such as President and Vice President are considered inactive for a period of more than three months, the board has the right to remove them from the current ISHMPR board by a majority vote. Inactivity would be defined as lack of participation in monthly calls and attending conferences.

Section 2.1. - Responsibilities of the Board of Directors offices are as follows:

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**President** - Responsible for the general supervision of the work of ISHMPR, shall preside at all Board of Director and General Membership meetings, provide direction and support for all working committees of ISHMPR and be the direct liaison to IHA staff in support of ISHMPR business and activities.

*Immediate Past President* - Responsible for the smooth transition of leadership within the organization; shall provide support for the incoming President on rules of order, recruitment of new board members, organization policy and programming. Shall accept direction and assignments from the President including assistance with the Treasurer role responsibilities.

**Vice President** – Can assume a variety of roles and lead the Board of Directors in organizing general membership meetings and educational forums, and serve as direct liaison to IHA staff in support of planned events. May serve as President-Elect of the organization.

**Treasurer** - Responsible for the accounting of organization finances and shall be the keeper of all financial records for ISHMPR and distribute formal minutes and communications as directed by the President. This role may be outsourced, as a paid position, as deemed by the Board on a year to year basis.

**Section 3.** - The Board membership shall include the following Committee Chairs: Education/Program; Membership; Pinnacle Awards; and Web Development. Committee responsibilities and assignments will be directed by the President.

**Section 4.** –The Immediate Past President shall present a slate of officers, Committee Chairs and new Board members to the general membership for confirmation by a two-thirds majority of voting members at the Annual Business Meeting, either in person or by proxy.

**Section 5.** - The Board of Directors shall meet in person once annually to set the year's calendar and strategy. Following the strategy session, the Board shall meet monthly via teleconference, coordinated by the President.

# **ARTICLE VII - MEMBERSHIP MEETINGS/PROGRAMS**

**Section 1.** - The Annual Meeting shall be held each fall in conjunction with the Annual Pinnacle Awards presentation.

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Section 2. - An educational forum shall be held each spring.

**Section 3.** - An annual awards program will recognize excellence in project work in healthcare marketing, communications, public relations and related disciplines.

**Section 4.** - The Board of Directors may call/plan other educational forums and general membership meetings as necessary.

# ARTICLE VIII - ILLINOIS HEALTH AND HOSPITAL ASSOCIATION LIAISON

As an affiliate of the Illinois Health and Hospital Association (IHA), the Illinois Society for Healthcare Marketing and Public Relations shall maintain a direct relationship with the IHA for the following support services:

- A designated staff liaison from the IHA will serve as "gatekeeper" for ISHMPR leadership to access IHA resources and information.
- Each member of the ISHMPR Board of Directors will receive the *IHA Daily Briefing* to keep ISHMPR informed of IHA initiatives and legislative news.
- The ISHMPR President (or his or her designee) will be provided with a copy of the *Annual IHA Resource Directory*.
- IHA will provide a link from the IHA Website to the ISHMPR Website.
- IHA will provide support services as defined annually.

#### ARTICLE IX - Fiscal Year

The fiscal year shall commence January 1 and shall end December 31.

#### **ARTICLE X - AMENDMENTS**

These guidelines may be amended by a two-thirds affirmative vote of the ISHMPR Board of Directors. Such amendments will be included in the Annual Board Business Meeting presentation at the Fall Conference and posted to the ISHMPR website.

#### **ARTICLE XI – DISSOLUTION**

Dissolution of the Society shall be by majority vote of the active members. Distribution of funds upon dissolution will be to a not-for-profit organization selected by the ISHMPR Board of Directors.

#### **Revised: September 2018**